Amendments to the Claims

Please cancel claim 5.

Please amend claims 3 and 6-8 as shown below.

Listing of Claims

This listing of claims will replace all prior versions and listings of claims in the application:

Claims 1-2 (Cancelled)

Claim 3. (Currently amended) A method of making a personal IVR service node comprising the steps of:

creating a new personal IVR service node;

managing the personal IVR service node, including

connecting to an IVR server for the personal IVR service node information transmission,

transmitting the personal IVR service node information to the IVR server using a VoIP technology,

authenticating a person accessing the personal IVR service node,

recording messages in the personal IVR service node,

specifying addressees of the recorded message in the personal IVR service node,

retrieving messages in the personal IVR service node,

routing messages in the personal IVR service node,

performing an action associated with a condition in the personal IVR service node, and

conducting statistical analysis of the personal IVR service node usage, and modifying the personal IVR service node.

Claim 4. (Original) The method of claim 3 wherein, the step of creating a new personal

IVR service node further comprises:

creating a custom personal IVR service node;

Application no. 10/697,789

Amendment dated: November 2, 2004

Reply to office action dated: August 2, 2004

setting an outgoing message in the personal IVR service node;

setting a password in the personal IVR service node;

setting a set of conditions in the personal IVR service node;

setting a set of actions in the personal IVR service node;

associating a condition with an action such that upon happening of a predetermined condition, a predetermined action happens;

contacting an IVR server for the personal IVR service node information transmission; and

transmitting the personal IVR service node information to the IVR server using a VoIP technology.

Claim 5. (Cancelled)

Claim 6. (Currently amended) The method of claim 3 [[5]], wherein the step of recording messages in the personal IVR service node further comprises the step of recording messages using a Dual Tone Multiple frequency tone, a voice mail and an email.

- Claim 7. (Currently amended) The method of claim 3 [[5]], wherein the step of routing messages in the personal IVR service node further comprises the step of routing messages to a phone number, a voice mail, and an email address.
- Claim 8. (Currently amended) The method of claim 3 [[5]], wherein the step of retrieving the personal IVR service node messages further comprises:

retrieving the personal IVR service node messages via a combination of voice telephone input from a subscriber via a customer premise equipment;

retrieving the personal IVR service node messages via a touch-tone keypad selection from a subscriber via customer premise equipment; and retrieving the personal IVR service node messages via a personal computer.

Application no. 10/697,789

Amendment dated: November 2, 2004

Reply to office action dated: August 2, 2004

Claim 9. (Original) The method of claim 3 wherein the step of modifying the personal IVR service node further comprises:

connecting to an IVR server for the personal IVR service node information transmission; transmitting the personal IVR service node information to the IVR server using a VoIP technology;

modifying outgoing messages the personal IVR service node; modifying prompts in the personal IVR service node; modifying actions associated with the prompt in the personal IVR service node; and modifying a password in the personal IVR service node.

Claims 10-24 (Cancelled).